

Survey Results and Solutions. This is part five of a series of newsletter articles informing Members of the results and of any solutions (to be) implemented from the survey feedback. The full series of these articles can be viewed on the Clubs Website.

Suitable for the whole Family. A whopping 94.7% believed we stacked up as providing facilities and services for the whole family. This result is even more encouraging if we remember that 90% of survey returns were from members over the age of 56, so the vast majority would be grandparents who believe their Club to be more than a suitable facility to provide for their whole family.

This is extremely pleasing as we have put in a lot of effort in the last 12 months to ensure we can provide appropriate entertainment for all age groups.

Earlier this year we converted the TAB Lounge into a Family Entertainment Centre for 9 year olds and up and it is proving to be popular for all ages.

Our **Kidzone Kids Room** remains extremely popular; in particular when it is during the school holidays or wet and our **Kidzone Kids Club** is growing with over 450 members from two years and up. This is **free to join** and comes with a lot of “member” benefits such as Birthday Vouchers (like the grownups) and special invitations for up to 3 Kidzone Kids Club “members only” functions throughout the year.

Any Member can register their children or grandchildren as members of the Kidzone Kids Club for free and then leave the rest to us. Registration forms are available at Reception or can be downloaded from www.clubsofmarlborough.org.nz - kidzone page.

Lee Davis
Chief Executive Officer