

**Survey Results and Solutions.** This is part ten of a series of newsletter articles informing Members of the results and of any solutions (to be) implemented from the survey feedback. The full series of these articles can be viewed on the Clubs Website [www.clubsofmarlborough.org](http://www.clubsofmarlborough.org) by clicking on the "About" page.

The first seven issues dealt direct with the percentage results of the various questions asked in the survey but for the remainder of this series I will be reporting on the many numerous suggestions that members freely made about the entire Club operation and what, if any, action will be taken.

**Raffles,** although not an item on the survey raffles received some feedback and suggestions based around Section raffle prizes and raffle announcements

1. **Raffle Prizes.** Several responses suggested a better variety of raffles, some bigger (hampers or vouchers) and less meat. The recommendation on the vouchers was to use Club vouchers as a "win/win" for the Section and the Club instead of giving the profit away to external business, which we thought was a great idea and fully support.

**Solution.** The Club Committee really does not have a solution to this as the Sections, providing they meet a certain criteria, have the right to purchase their raffles prizes from whoever they wish and although there were several suggestions around less meat, they are by far the most sort after raffle prize as we discovered when we changed the content of our Super Sunday raffles a month or two ago and struggled to sell the non-meat raffles. This feedback however will be passed on to the Combined Sections for when they next meet.

2. **Raffle Announcements.** This rightfully attracted some concern and has been on your Committees agenda for some months now. Some don't think PA Raffle Announcements should be made in the Taylor, others state it is hard to hear anywhere in the Club as they sound muffled and others think it is the inconsistency of the announcers or that we need to invest in a better system

**Solution.** Your Committee totally agree that constant raffle announcements have been a concern in Clubs for many years now and are investigating ways to move away from the microphone and move more towards projecting the majority of raffle results across the many TVs we have scattered around the Club, which would resolve all of the issues that were returned in the survey. This is currently work in progress and will stay on your Committees agenda until resolved.

Lee Davis  
Chief Executive Officer